

Expert network Report in the context of WP3.4

Implementation of Education Quality Assurance system via
cooperation of University-Business-Government in HEIs
586109-EPP-1-2017-1-RO-EPPKA2-CBHE-SP-EDUQAS



web.elth.ucv.ro/eduqas



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This project has been funded with support from the European Commission. This publication reflects the views only of the authors and contributors, and the Commission cannot be held responsible for any use which may be made of the information contained therein.

About the project ERASMUS+ EDUQAS “Implementation of Education Quality Assurance System via Cooperation of University- Business-Government in HEIs”

The wider objective of the project is to improve education quality assurance systems through development of efficient internal quality standards leading to better employability of students in Partner Countries Universities. The internal QA system is based on analysis of needs and capacities in Kazakh and Ukrainian HEIs, experiences and best practices from the successful quality assurance action line of the Bologna Process.

Main goals:

- to promote the creation of quality culture at various levels through motivation, trust, responsibility of students, institutional leadership, individual staff members;
- to elaborate proposals for the design of programmes on Bachelor and Master levels with the involvement of all stakeholders;
- to develop technologies of assessment quality of Bachelor and Master programmes; designed programmes should meet the objectives including learning outcomes;
- to conduct training for the QA specialist and academic staff;
- to improve affiliate network university-business-government, collaboration with the EU universities;
- to enhance internal university information systems of quality evaluation;
- to develop a corporate QA infrastructure based on ICT, on-line, mobile technologies.

Partnership:

- P1 - UNIVERSITATEA DIN CRAIOVA, Craiova, Romania – Project coordinator
- P2 - KUNGLIGA TEKNISKA HOEGSKOLAN, Stockholm, Sweden
- P3 - UNIVERSITE DE LIEGE, Liege, Belgium
- P4 - UNIVERSITY OF PLOVDIV PAISII HILENDARSKI, Plovdiv, Bulgaria
- P5 - LATVIJAS UNIVERSITATE, Riga, Latvia
- P6 - UNIVERSITE DE LORRAINE, Nancy Cedex, France
- P7 - SIMON KUZNETS KHARKIV NATIONAL UNIVERSITY OF ECONOMICS, Kharkiv, Ukraine
- P8 - LVIV POLYTECHNIC NATIONAL UNIVERSITY, Lviv, Ukraine
- P9 - DONETSK STATE UNIVERSITY OF MANAGEMENT, Mariupil, Ukraine
- P10 - NATIONAL METALLURGICAL ACADEMY OF UKRAINE, Dnipropetrovsk, Ukraine
- P11 - ABLAI KHAN UNIVERSITY OF INTERNATIONAL RELATIONS AND WORLD LANGUAGES, Almaty, Kazakhstan
- P12 - KAZAKH UNIVERSITY OF ECONOMY, FINANCE AND INTERNATIONAL TRADE, Astana, Kazakhstan
- P13 - INSTITUTE OF HIGHER EDUCATION, NATIONAL ACADEMY OF EDUCATION, Kyiv, Ukraine
- P14 - NATIONAL AGENCY FOR HIGHER EDUCATION QUALITY ASSURANCE, Kyiv, Ukraine
- P15 - MINISTRY OF EDUCATION AND SCIENCE OF UKRAINE, Kyiv, Ukraine
- P16 - MINISTRY OF EDUCATION AND SCIENCE, Astana, Kazakhstan
- P17 - HAUT CONSEIL DE L'EVALUATION DE LA RECHERCHE ET DE L'ENSEIGNEMENT, Paris, France

Expert network and

Stakeholders in higher education quality assurance

Stakeholder engagement has become a norm in higher education governance in EHEA, particularly in the area of quality assurance. Diverse expectations and experiences of various stakeholder groups are expected to contribute to a more effective and comprehensive quality assurance system.

Stakeholders are invited to advise on national policies and supranational initiatives, they are expected to serve in university boards and other advisory bodies, and their input is recommended for curriculum development and quality evaluation. Stakeholders should be involved in defining the vision and values of education to support student learning and develop a shared understanding of quality education. They should also be involved in the design and implementation of educational reforms and processes.

In the frame of EDUQAS project created network between EU and partner countries Ukraine and Kazakhstan universities, QA agencies from Ukraine - NAQA, Kazakhstan - IAAR, France - HCERES, associated partners: business and professional associations, national/local authorities. They participate in discussion of QA policies and regulations, in the development, evaluation and improvement of educational programmes, internship, professional case studies provision.

To increase sustainability of EDUQAS project results and to enable continuous dialogue between the project participants on quality assurance in higher education a pool of experts in both specific educational areas and the quality of higher education has been established.

Involving stakeholders in quality assurance processes as such, as well as in educational processes more broadly, is essential for building a culture of quality improvement.



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Stakeholders engagement for increasing quality of educational programmes



Higher education aims

preparing students future careers,
contributing to their employability

preparing students for active citizenship

supporting students personal
development,

stimulating research and
innovation



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Standards for Quality Assurance

ESG 1.1 Internal stakeholders should develop and implement QA policy through appropriate structures and processes, while involving external **stakeholders**.

ESG 1.2 Study programmes are designed by involving students and other **stakeholders** in the work.



Quality assurance stakeholders

- motivation
- purposes
- expectation

- Who is involved and how?
- What does participation mean?
- Who is responsible and how?
- What are the limits and opportunities for involvement and responsibility?



4 steps to stakeholders engagement

1. DEFINITION

Who is a key stakeholder?

2. IDENTIFICATION

How do we identify them?

3. ANALISYS

How do we analyze their interests and influence them ?

4. ENGAGEMENT

How do we decide how and when to engage each stakeholder?



External stakeholders groups

Private sector	Public sector	NGO
<p>Corporations and businesses</p> <p>R&D business units</p> <p>Individual business leaders</p> <p>Professional associations</p> <p>Financial institutions</p>	<p>Ministries</p> <p>Government organizations and services</p> <p>Research institutions</p> <p>Political parties</p> <p>City authorities</p> <p>Military</p> <p>International bodies (World Bank, United Nations...)</p>	<p>Schools and universities, including international</p> <p>Trade Union</p> <p>International Professional Associations</p> <p>National NGOs</p> <p>International NGOs</p> <p>Media</p> <p>Religious organizations</p> <p>Parents and associations</p>



Students as Stakeholders in Quality Assurance

- equal partners
- represented at all levels of university management
 - Academic council
 - Faculty / institution council
 - Academic Ethics Commission
 - Educational program working group
- are involved in
 - review of educational programs
 - evaluation and review of learning outcomes of programs
 - self-assessment of educational programs at different levels
 - creation of new educational programs
 - alumni profile,
 - learning outcomes, training plans, course descriptions
 - criteria for obtaining ECTS



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Students as Stakeholders in Quality Assurance



- mostly young
- full-time students



- Mature
- part-time
- international
- disabled students
- gender



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Employers as Stakeholders in Quality Assurance

- Initiation of new educational programs (analysis of labor market needs)
- Member of educational programme working group
- Competencies of the graduate
- Quality assessment of educational components
- Modernize forms and methods of training
- Involvement in the educational process, internship, qualification thesis, examination commissions
- Assessing the quality of graduates
- Collaboration in research and innovative projects
- Projects commissioned by companies / institutions
- Improving university infrastructure



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Co-funded by the
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Stakeholders network

QA Agencies	
NAQA, Ukraine	https://naqa.gov.ua/
IAAR, Kazakhstan	https://iaar.agency/
HCERES, France	https://www.hceres.fr/en

Business Partners	Link	Local Authorities	Link
P7 - SIMON KUZNETS KHARKIV NATIONAL UNIVERSITY OF ECONOMICS, Kharkiv, Ukraine			
IT-cluster Kharkiv	it-kharkiv.com	Department of International Cooperation of Kharkiv City Council	https://www.city.kharkov.ua/ru/gorodskaya-vlast/ispolnitelnyie-organyi/departamenty/departament-mezhdunarodnogo-sotrudnichestva.html
SoftPro	www.wgsoftpro.com	the Kharkov Chamber of Commerce and Industry	https://www.kcci.kharkov.ua/en/
Akvelon	akvelon.com		

Business Partners	Link	Local Authorities	Link
EPAM Ukraine	www.epam.com		
Sloboda Studio	sloboda-studio.com		
Nix Solutions	www.nixsolutions.com		
Raccoon Gang	raccoongang.com		
Agilites	agilites.com		
1C-Rarus Kharkiv (Tellur)	tellur.com.ua		
Artjoker	artjoker.ua		
Credit Agricole Bank	credit-agricole.ua		
DataArt	www.dataart.com.ua		
Ernst & Young LLC	www.ey.com		
Global Bilgi	globalbilgi.com.ua		
JSC KPMG Audit	home.kpmg		
LTD "TD IRBIS"	www.irbis.ua		
MobiDev	mobidev.com.ua		
Nestle	www.nestle.ua		
NOWY STYL GROUP	nowstylgroup.com.ua		
PJSC "Turboatom"	www.turboatom.com.ua		

Business Partners	Link	Local Authorities	Link
PricewaterhouseCoopers LLC	www.pwc.com		
PRINTING HOUSE FACTOR DRUK	www.factor-druk.com.ua		
Quantum	quantumobile.com		
Raiffeisen Bank Aval	www.aval.ua		
Sigma Software LLC	sigma.software		
Silpo-Food LLC	www.fozzy.ua		
Singularex Inc.	singularex.com		
SoftServe	www.softserveinc.com		
TEAM International	www.teaminternational.com		
Valletta Group Koblevo	vallettakoblevo.com		
WiserBrand	wiserbrand.com		
ZONE3000	zone3000.net		
Alfa-Bank	alfabank.ua		
Ukrsibbank BNP Paribas Group	my.ukrsibbank.com		
PrivatBank	privatbank.ua		
MC Oftalmika	www.oftalmika.com		
MEGABANK	www.megabank.ua		

Business Partners	Link	Local Authorities	Link
Ukrtelecom	ukrtelecom.ua		
Auchan Retail Ukraine	www.auchan.ua/		
Kron	kron.kh.ua		
NPO Vertical	npo-vertical.com.ua		
MobiDev	mobidev.com.ua		
Lifecell	www.lifecell.ua		
Promodo	promodo.ua		
P8 - LVIV POLYTECHNIC NATIONAL UNIVERSITY, Lviv, Ukraine			
LIMITED LIABILITY COMPANY ASSET MANAGEMENT COMPANY ROYAL-STANDART (LLC AMC ROYAL-STANDART)	https://royal-management.com.ua/kua-royal-menedzhment/		
LvivGasVydobuvannya Gas Production Division	https://ugv.com.ua/en/page/gazopromislove-upravlinnalvivgazvidobuvanna		
P9 - DONETSK STATE UNIVERSITY OF MANAGEMENT, Mariupol, Ukraine			
LLC "ACCORD- TOUR" Lviv	https://www.accordtour.com/reviews/agent_id/8108	Mariupol City Council	https://mariupolrada.gov.ua/ru
LLC "ONYX-TOUR", Mariupol	http://onix-tour.com.ua/	Public and commercial enterprise "m.EHUB"	https://mariupolrada.gov.ua/ru/department/komunalne-komercijne-pidpriemstvo-%C2%ABm.ehub%C2%BB
Donetsk Regional Ecological and Naturalistic Center, Mariupol	https://www.sites.google.com/site/donoenc/	Municipal non-profit enterprise	https://mariupolrada.gov.ua/ru/department/knp-%C2%ABmariupolska-miska-likarnja-shvidkoimedichnoi-dopomogi%C2%BB

Business Partners	Link	Local Authorities	Link
LLC "Concord-Lux Service", Drujkovka	https://kls-metiz.com.ua/	Department of Tourism and Promotions, Kiyv	https://kyivcity.gov.ua
LLC "Modern Technology", Mariupol	https://dozorro.org/profile/UA-EDR-34027947/4/role2		
NGO "Fund for Mariupol Development", Mariupol	http://frm.com.ua/		
NGO "Center for Middle East Studies", Kiyv	https://peace.in.ua/		
P10 - NATIONAL METALLURGICAL ACADEMY OF UKRAINE, Dnipro, Ukraine			
Iron and Steel institute of NAS of Ukraine	isi.gov.ua	Dnipropetrovsk Chamber of Commerce and Industry	http://cci.dp.ua/index-en.html
LLC "MZ" Dniprostal"	http://interpipesteel.biz/en	Institute of Ferrous Metallurgy of the National Academy of Sciences of Ukraine	https://www.imp.kiev.ua/?lang=eng&a=history
LLC "INTERPIPE NTRP"	http://ntrp.interpipe.biz/en/		
JSC Nicopol Ferroalloy plant	https://www.nzf.com.ua/En/main.aspx		
Kazakhstan			
«Lira» Limited Liability	https://statsnet.co/companies/kz/10564691		
IP English kz	https://europeasia.su/kz/almaty/company/shkola-angliyskogo-yazyka-ip-english-kz_1952915		
Scratch Consolidated	https://kz.startup.network/loans/427482.html		
TOO SUNWAY	https://adata.kz/courterparty/detail/41140006251		

Business Partners	Link	Local Authorities	Links
The Autonomous Cluster Fund "Park of Innovative Technologies"	https://techgarden.kz/about_fund		
LTD «Kazakhstan Council for educational Travel»	https://kcet.kz/en/		
LTD «1001» tour	https://www.facebook.com/1001tourkz/		
LTD «Qazaq International Holding»	https://www.facebook.com/QazaqInternationalHolding/?ref=page_internal		
LTD «Scrath Consolidated»	https://statsnet.co/companies/kz/54992351		
International Association of Producers of Goods and Services "Expo Best"	https://expobest.kz/		
LTD «Ferrum Fidei»	https://ferrum-fidei.kz/aboutus		
Steppe & WORLD Publishing	https://www.facebook.com/steppeandworld/		
LTD "Phoenix Group Company"	http://phoenix-group.kz/		
LTD "FracJet"	https://fracjet.com/		
Central bank of RK	https://nationalbank.kz/kz?switch=russian		
LLP "Sunway travel"	https://pk.uchet.kz/c/bin/190440036537/		
SC Scientific research institute	http://ieconom.kz/filial-v-astane		
LLP "Ayala kids"	https://www.instagram.com/ayalakids/?hl=ru		

Experts network

Expert's name and surname	Affiliation	Country	Contact details	Domain(s) of expertise	Experience in QA in higher education
Lucian Mandache	University of Craiova	Romania	lmandache@elth.ucv.ro	Electrical Engineering	National QA expert
Anca Tanasie	University of Craiova	Romania	ankatanasie@gmail.com	International Economics	Institutional evaluation
Oana Adriana Duta	University of Craiova	Romania	oana.duta@yahoo.com	Spanish Language	Participation in accreditation of study program
Anca Bandoi	University of Craiova	Romania	anca.bandoi01@yahoo.com	Finance	Institutional evaluation
Dominique Thewissen	University of Liège	Belgium	dominique.thewissen@uliege.be	Quality System	Quality officer
Zhelyazka Raykova	Plovdiv University "Paisii Hilendarski"	Bulgaria	janeraikova@gmail.com	Physics, Diacritics of Physics, Pedagogy	Participation in accreditation of study program
Galin Tsokov	Plovdiv University "Paisii Hilendarski"	Bulgaria	galin.tsokov@pfpu.bg	Educational management	Member of Standing Committee on Educational Sciences and Social Activities National Evaluation and Accreditation Agency
Stanka Hadzhikoleva	Plovdiv University "Paisii Hilendarski"	Bulgaria	stankah@gmail.com	Computer science	Experience in QA
Ievgeniia Dragomirova	Donetsk State University of Management (Mariupol)	Ukraine	ievgeniia.dragomirova@gmail.com	Tourism	Activities as Member of DSUM team for EDUQAS project, member of support group of Tourism educational program
Kateryna Horiunova	Donetsk State University of Management (Mariupol)	Ukraine	thepastukh@gmail.com	Tourism	been involved in organization on QA training in DSUM, Member of support group (Tourism program)
Baglan Zhargassova	Kazakh University of Economics, Finance and International Trade	Kazakhstan	zh_baglan@mail.ru	Tourism	Participation in accreditation of study program
Hennadii Panha	Donetsk State University of Management (Mariupol)	Ukraine	gennadiypanga@ukr.net	Tourism	Expert of The National Agency for Higher Education Quality Assurance. Participation in two-module program "Student Action", supported by British Council in Ukraine
Irina Sikorskaya	Donetsk State University of Management (Mariupol)	Ukraine	irina1710@ukr.net	Intercultural studies	Participation in accreditation of study program
Valentyna Tokareva	Donetsk State University of Management (Mariupol)	Ukraine	tokareva.valentyna@yandex.ua	Public Administration of Higher Education	Vice-rector for Study Affairs, run and coordinate the quality assurance process at DSUM
Svitlana Marova	Donetsk State University of Management (Mariupol)	Ukraine	marsvefel@gmail.com	Tourism	Activities as Member of DSUM EDUQAS project team

Expert's name and surname	Affiliation	Country	Contact details	Domain(s) of expertise	Experience in QA in higher education
Olena Tanchyk	Donetsk State University of Management (Mariupol)	Ukraine	o.tanchyk@inbox.dsum.edu.ua	Economics	Activities as Member of DSUM EDUQAS project team
Andriy Stoyka	Donetsk State University of Management (Mariupol)	Ukraine	Andreystoyka@ukr.net	Tourism	Guarantor of study program (Tourism), an Expert of The National Agency for Higher Education Quality Assurance
Valentyna Nykolaieva	Donetsk State University of Management (Mariupol)	Ukraine	valennik@gmail.com	Conflict management and mediation	Member of Support group (MSc Program on Sociology)
Aleksandr Chernyshov	Donetsk State University of Management (Mariupol)	Ukraine	s.chernishov@i.ua	Non-Production Management	Member of support group (Non-Production Management study program)
Vadim Nersesov	Donetsk State University of Management (Mariupol)	Ukraine	nersesov.vadim@gmail.com	Public Administration	Activities as Member of DSUM EDUQAS project team. Studying the experience of implementing MSc Program in conflictology and their QA (during visit to the University of St. Andrews (UK) (2019), with the support of the British Council in Ukraine). Expert of
Iryna Noga	Donetsk State University of Management (Mariupol)	Ukraine	irina.noga770@gmail.com	Tourism	Activities as Member of DSUM EDUQAS project team
Natalia Nykyforenko	Donetsk State University of Management (Mariupol)	Ukraine	natanika74@gmail.com	Conflict Management and Mediation	Activities as Member of DSUM EDUQAS project team. Studying the experience of implementing MSc Program in conflictology and their QA (during visit to the University of St. Andrews (UK) (2019), with the support of the British Council in Ukraine). Expert of The National Agency for Higher Education Quality Assurance (on speciality 054 "Sociology")
Kateryna Tryma	Institute of Higher Education, National Academy of Educational Sciences of Ukraine (Kyiv)	Ukraine	katet@ukr.net	Political Science and International Relations; Civic Education; Community Education.	Expert of the National Agency for Higher Education Quality Assurance (Ukraine)

Expert's name and surname	Affiliation	Country	Contact details	Domain(s) of expertise	Experience in QA in higher education
Sergiy Kurbatov	Institute of Higher Education, National Academy of Educational Sciences of Ukraine (Kyiv)	Ukraine	sergiy.kurbatov@gmail.com	Quality Assurance in Higher Education, University Rankings	Member of National Agency for Higher Education in Quality Assurance of Ukraine (2015-2017), author of numerous publications in this area. Affiliated researcher at Uppsala University, Sweden and alumnus of few American fellowships (JFDP (Junior Fulbright), Brown University, 2003-2004; RSEP, Colorado State University, 1999, etc). Currently Visiting professor at Turība University, Latvia.
Inna Vlasova	Institute of Higher Education, National Academy of Educational Sciences of Ukraine (Kyiv)	Ukraine	i.vlasova@ihed.org.ua	Methodical expertise of higher education draft standards for a master's degree	Methodical expertise of 5 HE draft standards for a Master's degree (in Sociology, Transport, Maths and Statistics, Electrical engineering, Electronics and telecommunications) for the request of the Ministry of Education and Science of Ukraine
Mariia Debych	Institute of Higher Education, National Academy of Educational Sciences of Ukraine (Kyiv)	Ukraine	m_debych@ukr.net	Educational Sciences, Philology	Expert of the National Agency for Higher Education Quality Assurance (Ukraine). Activities as Member of EDUQAS project team at the Institute of Higher Education.
Iryna Drach	Institute of Higher Education, National Academy of Educational Sciences of Ukraine (Kyiv)	Ukraine	drach_i@ukr.net	Research Governance, Research Integrity, Open Science	Expert of the National Agency for Higher Education Quality Assurance (Ukraine)
Oleksandr Zhadanos	National Metallurgical Academy of Ukraine (Dnipro)	Ukraine	Alexzhad1980@gmail.com	Metallurgy, Automation and computer-integrated technologies	Expert of the National Agency for Higher Education Quality Assurance (Ukraine)
Ihor Derevianko	National Metallurgical Academy of Ukraine (Dnipro)	Ukraine	lhorsic@gmail.com	Metallurgy	Expert of the National Agency for Higher Education Quality Assurance
Oleg Potap	National Metallurgical Academy of Ukraine (Dnipro)	Ukraine	oeopotap@gmail.com	Automation and computer-integrated technologies	Scientific secretary of Academic Council, Member of Council for Quality Assurance of Educational Activities and Education
Volodymyr Shatokha	National Metallurgical Academy of Ukraine (Dnipro)	Ukraine	shatokha@gmail.com	Metallurgy	Member of Academic Council, Member of Council for QA of Educational Activities and Education
Valerii Mameshyn	National Metallurgical Academy of Ukraine (Dnipro)	Ukraine	mameshin.v.s@gmail.com	Metallurgy	Member of Council for QA of Educational Activities and Education
Oksana Maksakova	National Metallurgical Academy of Ukraine (Dnipro)	Ukraine	eksyunya@gmail.com	Standardization and certification, Metallurgy	Head of Department of QA of Educational Activities

Expert's name and surname	Affiliation	Country	Contact details	Domain(s) of expertise	Experience in QA in higher education
Vadim Selivorstov	National Metallurgical Academy of Ukraine (Dnipro)	Ukraine	seliverstovvy@gmail.com	Metallurgy	Expert of the National Agency for Higher Education Quality Assurance
Vladyslav Zelikman	National Metallurgical Academy of Ukraine (Dnipro)	Ukraine	Vlad.Zelikman@gmail.com	Accounting and taxation, management	Expert of the National Agency for Higher Education Quality Assurance
Maksym Yaholnyk	National Metallurgical Academy of Ukraine (Dnipro)	Ukraine	yagolnik@i.ua	Metallurgy	Member of the working group on the development of standards for specialty 136 - Metallurgy
Hanna Pronina	National Metallurgical Academy of Ukraine (Dnipro)	Ukraine	Pasko7anna@gmail.com	Philology	Member of Council for QA of Educational Activities and Education
Viktoriya Kharchuk	Lviv Polytechnic National University (Lviv)	Ukraine	Viktoriia.Y.Kharchuk@lpnu.ua	Business	Participation in accreditation of study program
Baiba Šavrina	University of Latvia, Riga	Latvia	baiba.savrina@lu.lv	expertise of study programmes	professor at the faculty of Business, Management and Economics, director of professional MSc programme (International Business), director of doctoral studies sub-programme (Global Economics and Leadership), coordinator of HE QA projects (OptiQua and EDUQAS), participating as expert in evaluation of study programmes in 2015
Margarita Dunska	University of Latvia, Riga	Latvia	margarita.dunska@lu.lv	Study programmes	Professor, vice-dean at the faculty of Business, Management and Economics. Director of BSc and MSc programmes (in Business Administration). Expert of Academic Information center for evaluation of study programmes since 2003
Ihor Oleksiv	Lviv Polytechnic National University (Lviv)	Ukraine	ihor.b.oleksiv@lpnu.ua	Management	member of National Agency for Higher Education Quality Assurance (Ukraine)

Expert's name and surname	Affiliation	Country	Contact details	Domain(s) of expertise	Experience in QA in higher education
Hanna Bilokonenko	Simon Kuznets Kharkiv National University of Economics (Kharkiv)	Ukraine	hanna.bilokonenko@hneu.net	quality assurance in higher education, university rankings	Leading Expert of QA Unit (10+ years) – in development of IQAS standards & indicators; in external ranking evaluation, in external quality evaluation etc. Member of S.Kuznets KhNUE team for QA projects – EduQAS (in expert evaluation of academic programs; in development of IQAS standards & indicators, criteria for evaluating the quality of AP etc.), C3QA (person responsible for preparing SER of PhD programme (for international evaluation & accreditation); roadmap to (inter)national accreditation of doctoral programs etc.). Senior Researcher of Applied QA Project (tools for designing, monitoring, self-evaluating & improving IQAS in HEI (according to ESG 1.1, 1.10; key criteria for evaluating the quality of goals, processes, conditions, resources, results (for university 1.0-2.0-3.0) etc.
Karina Nemashkalo	Simon Kuznets Kharkiv National University of Economics (Kharkiv)	Ukraine	karina.nemashkalo@hneu.net	quality assurance in higher education	Vice-rector for educational and methodical work, quality advisor to the rector, member of professional MSc programme Event management
Yuliia Dobroskok	Simon Kuznets Kharkiv National University of Economics (Kharkiv)	Ukraine	yuliya.dobroskok5@gmail.com	Managing internationalization in HE; International Economics & Management	Associate Professor, PhD (Economics); Head of IRO (organizing cooperation with international organizations and partner universities; coordinating academic mobility (for students, academic staff), managing joint degree programs etc.), member of S.Kuznets KhNUE team for QA projects (DocHUB, EduQAS)
Iryna Malets	Simon Kuznets Kharkiv National University of Economics (Kharkiv)	Ukraine	imalets@gmail.com	External & internal quality assurance in HE, Academic Integrity, Intercultural Studies	Head of Methodical department (coordinating & monitoring methodical support for educational programs, institutional accreditation, accreditation of academic programs, dissemination of best educational practices etc.). Member of QA project (EduQAS - in expert evaluation of academic programs; in development of IQAS standards & indicators, criteria for evaluating the quality of AP etc.). Senior Researcher of Applied QA Project (tools for designing, monitoring, self-evaluating & improving IQAS in HEI (according to ESG 1.10) etc.

Expert's name and surname	Affiliation	Country	Contact details	Domain(s) of expertise	Experience in QA in higher education
Olha Pochueva	Simon Kuznets Kharkiv National University of Economics (Kharkiv)	Ukraine	olga.pochueva@hneu.net	Educational Sciences, Management; Internal & external QA in HE	Member of Work Group (073 Management – Management of Educational Institutions (M). Leading Expert of QA Unit (5+ years) – in development of IQAS standards & indicators; in monitoring the learning outcomes, in support of preparing academic programs for accreditation procedures, in internal self-expertise of academic programs etc.) Member of NAQA Expert Group for accreditation of academic programs. Member of QA Projects – EduQAS (in development of IQAS standards & indicators etc.) Executive of Applied QA Project (tools for designing, monitoring, self-evaluating & improving IQAS in HEI (according to ESG 1.1, 1.3, 1.5 etc.)
Iryna Zolotaryova	Simon Kuznets Kharkiv National University of Economics (Kharkiv)	Ukraine	iryna.zolotaryova@hneu.net	QA, Information Technologies, Bologna Process	member of The National Agency for Higher Education Quality Assurance
Hanna Chumak	Simon Kuznets Kharkiv National University of Economics (Kharkiv)	Ukraine	anna.chumak@hneu.net	IQA in HE (educational process); Economics	Head of Educational department (coordinating university educational process; coordinating of curricula development; managing process of election of academic disciplines; developing/improving of IQA regulatory support; etc.). Member of EduQAS Project (expert evaluation of academic programs; development of IQAS standards & indicators, etc.)
Ganna Plekhanova	Simon Kuznets Kharkiv National University of Economics (Kharkiv)	Ukraine	ganna.plekhanova@hneu.net	Computer sciences	Activities as member of S.Kuznets KhNUE team for EDUQAS project. Participation in development and accreditation study programs ("Information systems and technology"; "Computer sciences")

Expert's name and surname	Affiliation	Country	Contact details	Domain(s) of expertise	Experience in QA in higher education
Gulnar Berdaliyeva	Kazakh Ablai Khan University of International Relations and World Languages	Kazakhstan	bernarberdali@gmail.com	Quality system Economics	Working in monitoring groups. Head of QA Unit at University. Member of Academic Councils.
Assel Chaklikova	Kazakh Ablai Khan University of International Relations and World Languages	Kazakhstan	qweras@inbox.ru	Educational Management	Working in monitoring groups. Member of Academic Councils. Vice – rector for Academic affairs, coordinates quality assurance in KAUIR
Baglan Mizamkhan	Kazakh Ablai Khan University of International Relations and World Languages	Kazakhstan	balapane@gmail.com	Educational Management, Philology, Translation studies	Participates in Quality trainings, member of Academic Councils and monitoring groups at University
Yerkezhan Amangozhayeva	Kazakh Ablai Khan University of International Relations and World Languages	Kazakhstan	amangozhaeva.e@ablaikhan.kz	Economics	QA Units member, Expertise of educational Programs
Timur Kanapyanov	Independent Agency for Accreditation and Rating	Kazakhstan	timur@iaar.kz	Political Science, QA	Member of Independent Agency for Accreditation and Rating
Nurgul Kydyrmina	Independent Agency for Accreditation and Rating	Kazakhstan	nurgul@iaar.kz	Quality Assurance	Member of Independent Agency for Accreditation and Rating
Zamzagul Zhanybayeva	Kazakh University of Economic, Finance and International Trade	Kazakhstan	zamza@bk.ru	educational activities; Quality system; Finance	Expert on accreditation of the university and EP; Vice-Rector for Academic Affairs and Science; member of the Academic Council; Working in monitoring groups.
Roza Burganova	Kazakh University of Economic, Finance and International Trade	Kazakhstan	roza_bur@mail.ru	Quality system; educational activities; social work	Expert on accreditation of EP; Internal auditor for the management system; Head of the Hotel for Quality Assurance and Strategic

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					Analysis; member of the Academic Council; Expert of the Association of Psychologists of Kazakhstan
Gulzhan Alina	Kazakh University of Economic, Finance and International Trade	Kazakhstan	guljanalina@rambler.ru	educational activities; Finance	Head of the Department of Finance; EP accreditation expert; member of the Academic Council
Elmira Zadanova	Kazakh University of Economic, Finance and International Trade	Kazakhstan	e.zadanova@kuef.kz	The international cooperation	Expert on accreditation of EP; Head of International Cooperation Department Participates in quality trainings
Anastassiya Mogilnaya	Kazakh University of Economic, Finance and International Trade	Kazakhstan	yatsan_m@mail.ru	Art sciences	Expert on accreditation of EP; member of the Academic Council; Director of the International Business School Work in monitoring groups.
Serik Altynbek	Kazakh University of Economic, Finance and International Trade	Kazakhstan	Serik_aa@bk.ru	Information Technologies	head of the maintenance department; member of the Academic Council; work in monitoring groups.
Aigul Toksanova	Kazakh University of Economic, Finance and International Trade	Kazakhstan		Economics	Expert on accreditation of EP; Professor of the Department of Economics; work in monitoring groups.
Madi Muratbekov	Kazakh University of Economic, Finance and International Trade	Kazakhstan		Information Technologies	Expert on accreditation of EP; Director of the Information Technology Center; Member of the Academic Council; Work in monitoring groups.
Assemgul Kapenova	Turan – Astana University	Kazakhstan	asem-kap@mail.ru	educational activities; Finance	Expert on accreditation of EP; Vice-rector; member of the Academic Council;

Expert's name and surname	Affiliation	Country	Contact details	Domain(s) of expertise	Experience in QA in higher education
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Banu Abrasheva	Karagandy state university named after Buketov	Kazakhstan	banu_26_02@mail.ru	Sociology, Social work	Expert on accreditation of EP; member of the Academic Council; Head of the Department of Social Work and Social Pedagogy
Zhanar Kenderbekova	Karagandy state university named after Buketov	Kazakhstan		Ethnopedagogy	Expert on accreditation of EP; Associate Professor of the Department of Social Work and Social Pedagogy
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Ardak Sakhanova	IAAR	Kazakhstan	San.1960@mail.ru	Management, Quality assurance, Economics	Expert of Accreditation